



Coronavirus: A message to our customers and communities

As the impact of coronavirus (COVID-19) grows globally, it's clear we must all work together, and adapt to new ways of working, to meet this challenge.

At Givaudan, our priority is the health, safety and well-being of our employees, customers, our partners and suppliers, and all the communities where we operate. We are a purpose-led business where we aim to do the right thing for all those connected to our operations – and this ethos also drives our strong culture of care and compassion, which is especially needed as we respond to this pandemic.

Our business is also resilient. We are working in partnership with our customers, suppliers and partners to navigate this challenging environment. Our global production footprint offers flexibility to help us minimise the impact on our operations.

Like in many industries, we have activated our global crisis team, whose primary focus is keeping our employees safe, our customers served and the business operating as normally as possible in the circumstances. As the situation continues to evolve, we are actively monitoring and following the guidance provided by the local and national health authorities and the WHO.

We are implementing short- and medium-term measures to help protect our employees, in line with official advice. This include remote working, temporary office closures, additional site cleaning, and other measures to help ensure our production teams on sites are kept well and safe.

We know that many of you will also be doing the same. We offer our support and solidarity, working together in partnership to best manage this unprecedented situation. Please don't hesitate to contact your usual Givaudan colleagues if you have any questions.

Best wishes to you, your families and colleagues.